

Parkway Body Shop

Limited Lifetime Warranty

Terms of Limited Life Time Repair Warranty:

The Auto Body Collision Repair and Paint work performed on your vehicle is guaranteed to be from workmanship defects for as long as you own your vehicle, excluding express service repairs (terms are listed in paragraph below). **All** repair warranty claims are to be inspected by Parkway Body Shop to determine validity of claim(s). In addition, all paint warranty claims are subject to additional inspection by a Dupont representative. Dupont paint warranty terms are listed below. Warranty only covers work as listed on itemized your work order. All replacement part(s) warranties are limited to the manufactures/dealers warranty. All in house in house mechanical labor has a 90 day/3000 mile warranty, which ever comes first, unless otherwise stated. All sublet repairs are subject to the vendor(s) warranty.

Terms of Express Service 1 Year Limited Warranty:

All body/paint work done in the main repair area is guaranteed to be free from defects for a period no longer than one year from the date on the final bill. Exclusions to this warranty included any area's where clear coat may have been blended or faded-in for the purpose of a cut of point to keep repair costs to a minimum.

CUSTOM WORK/RUST REPAIRS and PAINT: Parkway Body Shop does not guarantee any custom work or rust repairs of any kind. Any warranty claims are void.

Terms of Dupont Paint Warranty:

Subject to the terms and conditions of this paint warranty, the Dupont Qualified Body Shop agrees to warrant against covered defects set forth below. The Dupont paint system warranty becomes effective on the date the work was completed and for the number of years warrantied as shown on the warranty repair record. If the defect is determined to be covered defects, the Dupont Qualified body shop will repair the defect without charge to the warranty holder. The warranty holder must follow the claims procedures set forth below in order to be covered by this warranty for any and all defect claims.

SCOPE OF WARRANTY:

The Dupont Paint System Warranty Shall:

- Apply only to surfaces directly repaired with Dupont Paint System (as warranted above)
- Not apply to any Covered Defects, which is directly the result of any negligence by the customer.
- Only be available to the individual who was the owner of the vehicle at the time original work was performed and whose name appears on Warranty Repair Record.

COVERED DEFECTS AND EXCLUSIONS:

- Covered Defects shall include only the following list defects
- Cracking, Checking, Severe lose of gloss caused by cracking or fading.
- Peeling of the topcoat or any of the layers of film, are included in the refinishing process

Defects resulting from the following conditions are excluded from the Warranty:

- Previously repainted or repaired OEM finishes (prior to issue of Warranty Repair Record), Unless vehicle was striped down to bare metal.
- System Failure due to per-exciting rust or rust originating from the body, includes blemishes or blistering caused by rust.
- Scratches, Abrasions or Stone (rock) chips caused by normal vehicle use.
- Damage caused by Accidents.
- Damage to paint caused by improper abrasive detergents, waxes, acid rain, industrial fallout, heavy-duty pressure washing.
- Damage on vehicles used for commercial or competitive purposes.
- Failures resulting from product misuse or abuse
- Failure on paint systems applied by Refinish Technicians who are not "Dupont Qualified"
- Failure if finishes systems which have been applied above or below recommended film builds.

TO FILE A CLAIM:

The Warranty holder must submit this Warranty Repair record and the vehicle for inspection at a Dupont Qualified Auto Body Shop. The Dupont Qualified Auto Body Shop, Supplying Dupont Jobber and Dupont Refinishing Representative will provide an inspection free of charge. After the inspection and a verification of a covered defect, the Dupont Qualified Body Shop free of charge will repair the defect to the warranty holder.

DEFINITION: Dupont Warranty Repair Record shall mean the document, which was given to the vehicle owner by the Dupont Qualified Auto Body Shop at the time of original repair. The Warranty Repair Record Includes the name & location of the Dupont Qualified Auto Body Shop; the date of repairs; the areas repaired on the vehicle; the painting system used by the Dupont Re-finisher; customer name; vehicle identification number; vehicle model and the repair order number